

West Central Railway
L. No. BPL/H/EOI/EMR/ET

CMS'S OFFICE
Date: 02.12.2024

(EOI)

EXPRESSION OF INTEREST

Chief Medical Superintendent West Central Railway Bhopal on behalf of the President of India invites expression of interest (EOI) from any registered Hospital/Nursing Home/NGO/Other Medical Care Providers for operation of Emergency Medical Room (EMR) at Railway Station Itarsi to provide round the clock emergency medical services to bonafide Railway Passengers for a period of Two (02) Years on payment of license fee to the Railways.

For details download from the website of <https://wcr.indianrailways.gov.in> For any queries contact office of Chief Medical Superintendent/Divisional Rly Hospital, Nishatpura, Bhopal PIN-462010 Telephone No.-07552746959 & Mob.NO. 9752416501

Time line

- 1.Issue of (EOI) Expression of Interest Date-02.12.2024
- 2.Venue-CMS Office Railway Hospital Nishatpura Bhopal
- 3.Last Date for submission of proposal- 16.12.2024 time-13:00 hrs
- 4.Date of opening of the proposal- 16.12.2024 Time 15:30 hrs

1
AW 2/12/2024
CMS/WCR/BPL

Terms and Conditions

1. That the license for the said facility shall be valid for the period of 02 (Two) years unless terminated earlier on account of following:
 - a- By giving 30 days notice in writing from either side without assigning any reason.
 - b- Terminated by railway Administration on a short notice on account of unsatisfactory performance.
- 2-Emergency Medical Service Provider (EMSP) shall pay license fee to Railways every year in advance as offered by them in their EOI.
- 3-EMD Rs.25000/-In favour of Sr.DFM, WCR Bhopal for 30 months. In the form of FDR/DD along with the EOI offer. The EMD has to be submitted along with the offer.
- 4-Refundable Security Deposit of Rs. One lakh to be submitted in the form of FDR/DD in the name of Sr.DFM, WCR Bhopal.after allotment of EMR. The EMD amount will be adjusted against the SD.
- 5-The primary aim of Emergency Medical Room (EMR) at the Railway station is to provide "First Aid Medical Assistance" free of Cost to the bonafide railway passengers who have been injured due to falling from train/ run over cases/ etc. during the course of their train journey.
- 6-The EMSP shall provide Emergency Medical Services round the clock in the Emergency Medical Room at the Itarsi Railway station for which one Doctor with minimum qualification of MBBS and trained Paramedical staff shall be made available.
- 7-Railway Administration shall provide the space for EMR. Electricity and water shall be also paid by EMSP. The EMSP shall not have any claim on the Railway property/premises what so ever, The EMSP shall use the premises for the bonafide purpose as provided in the Scope of work only and for no other purpose.
- 8-However, the arrangement for stretcher, wheelchair, Patient bed, necessary medical kit etc shall be made available by the EMSP.
- 9-The EMSP shall stock essential medicines for use in case of emergency/ trauma care as recommended by the expert committee of AIIMS (Annexure II).
- 10-The concerned on duty Railway station in charge shall organize immediate shifting of the bonafide injured passenger from the site, of the accident to EMR with the assistance from EMSP. The bonafide injured railway passenger shall be attended on top priority by the Doctor on duty, who shall render the requisite medical emergency treatment and arrange to shift the patient to the nearest Govt. / Private Hospital for further treatment with the consent of the patient/ attendants.
- 11-All valid certificates should be provided with application & one declaration should also be given by EMSP declaring hospital is not blacklisted by any Govt.institution.
- 12-Arrangements of ambulance shall be done by the EMSP, using the services of 108 Ambulance service or any other means.
- 13-The onus of mis-management or any medico legal aspect shall lie with the EMSP.
- 14-The EMSP when not attending to the bonafide injured railway passenger, may extend private consultancy to the other bonafide railway passengers/ commuters, who may like to avail the facility, on payment of the consultation fees at CGHS Rates. Investigations done at EMR will be charged as per CGHS Rates. Cost of Medicines will be charged at MRP. Bill issued to Patients should clearly indicate Consultation Fee + Investigations Charges + Cost of Medicines. The rates for such services shall be prominently displayed inside the EMR.
- 15-The EMSP shall maintain such regular and proper records of patients attended and shall send a report on Monthly basis to Chief Medical Superintendent Bhopal.

16-West Central Railway shall allow the EMSP to advertise there services by displaying board in specified location and size at Railway Station itarsi.

17-The EMSP is expected to comply with prevailing government statutory norms.

18-Railway Administration reserves to itself the right to change the location of the premises at any time if necessary. EMSP will be given an alternative premise. In such a case, the EMSP shall be bound to vacate the entire premises immediately and accept the alternate premises for EMR without any compensation from Railways.

19-The EMSP shall employ only such staff having good character, well behaved and skilful in their work.


20-In the event of Non Satisfactory Performance Railway Administration will be at liberty to impose suitable penalty and or terminate the license forthwith and resume possession of the premises without payment of any compensation or damages and also forfeit in full or part of Security deposited by the EMSP.

21-Railway shall be indemnified of any claims/dispute arising on account of the usage of the services at the EMR by the passengers. Also Railways shall not be responsible in anyway for loss or damage caused to EMSP assets due to any reason.

21- All Guidelines as and when issued by the Railway Board in this regard will be followed.

PLEASE SUBMIT FOLLOWING DOCUMENTS ALONG WITH YOUR EOI OFFER.

- I. EMD of Rs.25000/- to be submitted along with EOI offer.
- II. License Fees offered
- III. Hospital license
- IV. Pharmacy License
- V. List of doctors
- VI. Acceptance of Railway terms and condition
- VII. Non blacklisting declaration
- VIII. Any other document related to the above work.


2.12.24
ACMS(Admn.)BPL

Annexure I

APPLICATION FOR OPERATING EMERGENCY MEDICAL ROOM AT RAILWAY
STATION ITARSI

NAME OF SERVICE PROVIDER	
DESCRIPTION OF SERVICE PROVIDER	
ADDRESS OF THE SERVICE PROVIDER	
TELEPHONE NO.	
FAX NO.	
E-mail ID-	
DISTANCE FROM RAILWAY STATION, ITARSI	
LICENCE FEE OFFERED PER ANNUM BY EMSP TO RAILWAYS(MINIMUM 12000/-PER YEAR+ELECTRIC CHARGED)	

- 1-WE AGREE TO PROVIDE SERVICES AS PER TERMS AND CONDITIONS
- 2-DOCUMENTS SUPPORTING EMPANELMENT WITH CGHS ENCLOSED
- 3-DETAIL OF FACILITIES AVAILABLE IN THE HOSPITAL, BED STRENGTH &
AVAILABILITY of AMBULANCE SERVICES

(SIGNATURE OF APPLICANT
OR AUTHORISED PERSON WITH SEAL)

NAME.....
ADDRESS.....
PHONE NUMBER.....
E MAIL ID.....
SEAL/STAMP

Annexure-2

1	Set of six wooden/polymer extensible splints (St. John Ambulance type)	1 set
2	Sterile adhesive strip dressing(standard size)	20 Nos.
3	Rubber tourniquet	5 Nos.
4	Roller bandages(7.5 cm x 4 Mtr) gauze	10 Nos.
5	Triangular bandages (130 cm x 90 cm x 90 cm)	4 Nos.
6	Antiseptic cream 25 gms	5 tubes
7	Injury card	1 No
8	Safety pin set of 10	2 set
9	Cotton wool 100 gms	1 packet
10	Sterile Absorbent Gauze Pad (7.5x7.5)	15
11	Sterilised Absorbent Cotton Wool (25 gms)	10
12	Adhesive Plaster (2.5x4/5 metres)	2
13	Splints, wooden/Polymer set of 6	1 set
14	Scissors Dressing	1
15	Rubber Tourniquet	1
16	Oral Airway (Guedel Oro-Pharyngeal) size: 0, 2, 4, 6	2 each size
17	Tab. Paracetamol 500 mg	50 tabs in strips
18	Tab. Pantoprazole 40 mg	30 tabs in strips
19	Tab. Dicyclomine Hcl	30 tabs in strips
20	Tab. Antacid	30 tabs in strips
21	Tab. Diazepam 5 mg	30 tabs in strips
22	Tab. Ibuprofen (400 mg)/Diclofenac sodium (50mg)	20 Nos
23	Tab. Domperidone (dispersible tablet)10 mg	20 Nos
24	Tab. Levocetirizine 5 mg	20 tablets
25	Tab. Isosorbide dinitrate (sub-lingual)	30 tabs in strips
26	Savlon- 100 ml	2
27	Antiseptic Spray Dressing	2 Nos
28	Oral Rehydration Powder	20 pacs
29	Normal Saline plastic bottle 500 ml	5 Nos
30	Saline Ampoules 5 ml	10 Nos
31	Disposable iv set	5 Nos
32	Disposable syringes 2cc, 5cc, 10cc	5 Nos of each size
33	Needles size 20	10 Nos
34	Needles size 24	10 Nos
35	First Aid Box Card for accountal	2 Nos
36	Injection pheniramine Maleate 25 mg	10 amps
37	Injection Ranitidine	10 amps
38	Injection Deriphylline	2 amps
39	Injection Diazepam	5 amps
40	Injection Drotaverine	5 amps
41	Injection Frusemide	5 amps
42	Inj. Hydrocortisone 100 mg	5 vials
43	Inj. Atropine 1 ml	5 amps
44	Inj. 25% Dextrose	5 amps
45	Inj. Ondansetron 5 mg	5 amps
46	Inj. Diclofenac sodium (1ml/75 mg)	5 amps
47	Disposable Spirit Swabs	20 Nobs
48	Inj. Paracetamol (Plastic bottle)	2 amps
49	Disposable sterile gloves 7.5"	10 Nos.
50	B.P. Apparatus (aneroid type)	1 Nos
	Adult cuff	1 Nos
	Paediatric cuff	1 Nos
51	Stethoscope	1 Nos
52	Tab Amlodipine (5 mg)	10 Nos

53	Salbutamol metered dose inhaler	2 No
54	Tab Non-enteric coated Aspirin 300-350 mg	10 tabs
55	AED with 4 pads	1 Nos
56	New born delivery kit	2 Nos
57	Hard cervical collar	2 Nos
58	Inj. Adrenaline 1:1000	10 Nos
59	Portable Oxygen aluminium "AA" type reusable with accessories	2 Nos
60	Flowmeter	2 Nos
61	Oxygen Face mask with tubings	4 Nos
	Adult	2 Nos
	Paediatric	2 Nos
62	Povidone Iodine lotion 100 ml	1 bottle
63	Suction pump-foot/hand operated (portable)	1 No.
64	Suction Catheter	
	12"	10 Nos
	14"	10 Nos
65	Band Aid Strips wash proof(1.9x .7.2 cms)	20 Nos
66	Surgi pad 7.5 cms x 20 cm	10 Nos
67	Anti-Inflammatory spray	1 No
68	Antiseptic spray dressing	1 No
69	Pencil torch with batteries	1 No
70	Xylometazoline nasal drop (0.1%)	1 Vial
71	Intravenous Cannula 20 "24"	5 each
72	Laryngoscope with set of 3 different size blades with batteries	1 No
73	Diclofenac syrup	1 vial
74	Anti-Spasmodic Syrup	1 vial
75	Anti-Spasmodic drop	1 vial
76	Syp Paracetamol	5 Nos
77	Syp Domperidone	5 Nos
78	Syp Pheniramine	5 Nos
79	Ambu Bag adult and child with mask	1 No each
80	Endotracheal Tube disposable (sizes 3, 4, 5, 6, 7 mm)	2 Nos of each size
81	Curved Artery Forceps 6 "	1 No
82	Scissor Surgical Mayos 6 "	1 No
83	Needle holder medium size straight	1 No
84	Toothed dissecting forceps, medium size	1 No
85	Chromic catgut 1-0 with cutting needle	2 Nos
86	Silk sutures 1-0 with cutting needle	2 Nos
87	Inj. 2 % Xylocaine	2 vials
88	Digital Thermometer	1 No

General Instructions

Eligibility Criteria:

1. Any registered Hospital/Nursing Home/NGO/Other Medical Care Providers
- 2-License fee offered:Minimum 12000/-per year.
- 3-All essential certificate as per Govt.noms.

Compliance:

The Interested Parties are advised to physically check the location/site and condition of the Emergency Medical Room. They can approach office of Chief Medical Superintendent, Divisional Rly Hospital, Nishatpura, Bhopal for any other information and clarification. Any submission of offer by the party shall be deemed to have done after a careful checking and understanding of locations of Emergency Medical Room (EMR).

Authority for Acceptance:

The Authority for Acceptance of the offers will rest with the Railway Authority, for and on behalf of President of India, who shall not be bound to accept the highest, or to assign any reason for non-acceptance or rejection of any offer.

Agreement

3. The Successful party shall be required to execute an agreement with the president of India acting through the Chief Medical Superintendent, Bhopal within 30 days from the letter of acceptance.
4. The agreement shall be governed by the terms and conditions as mentioned.

Details of premises:

Location – Itarsi Railway Station PF No. 01,(TI office) Area = 39.41 Sqm